

EISTEDDFOD
Rhondda Cynon Taf
2024

**FAMILY CARAVAN
AND CAMPING SITE**

RULES AND CONDITIONS

June 2024

FAMILY CARAVAN AND CAMPING SITE - RULES AND CONDITIONS

1. General

- a) The Caravan Site is administered by the National Eisteddfod and, by signing the application form and paying the appropriate fee, you will become a member of Cymdeithas Carafanwyr Eisteddfod Genedlaethol Cymru. You do not have any right to re-let any aspect of the services you have requested.
- b) Compliance with the site rules and conditions is a condition of membership. Those found to be in breach of the site rules may have their membership terminated which can include barring access to Eisteddfod site and services.
- c) The National Eisteddfod will not accept responsibility for any personal injury or loss or damage to property, unless it can be proved the National Eisteddfod is responsible through act or negligence for the injury or loss.
- d) Every caravan must have chemical toilet facility, and appropriate provisions will be provided to empty them - no liquid should be discharged on the ground.
- e) Pets are allowed on site but owners are expected to keep them under control at all times.
- f) The caravan and camping site is intended for families and adults. **Groups of girls or boys are encouraged to make use of the Maes B camping provision.**

2. Occupancy

- a) The Caravan and Camping site will be open from 14:00 Thursday 1 August to 14:00 Sunday 11 August 2024. **Caravans will not be accepted before the first date. If you have hired a caravan, you must make collection arrangements with the owner after 17:00 on the final Sunday.**
- b) We ask that you complete the registration form listing everyone who will be staying in your caravan / tent . **This form will be sent to you in a link to a web page ialong with other details about your pitch .**
- c) If you need help, advice or have any difficulties whilst on site, please contact the **Site Supervisors**. The Site Office will be open between **08:00 – 21:00** for general / location enquiries. Security staff will be present outside these hours for emergency purposes only.
- d) No person under the age of 18 is permitted to stay in a caravan / tent without adult supervision.
- e) It is not permitted for more people to stay overnight in a caravan / tent than it has been designed to accommodate by the manufacturer.
- f) Stickers will be provided to you to be affixed on your caravan / vehicle / tent and these must be displayed for the duration of your stay on the Caravan and Camping Site.
- g) The caravans and tents will be sited by one of the site Supervisors, and any instructions issued should be followed at all times. **No caravan / tent will be sited after 21:00 and the decision of the Supervisors to site or not is final.**

3. Pitch

- a) The Caravan and Camping Site is located on fields to the north of the Eisteddfod Maes.
- b) Pitches will be allocated in the order of receipt of bookings. You are advised to book as soon as possible if you want to be sited as near as possible to the Site entrance.
- c) i) If you wish to be sited in a group (up to 12) note the group's name when completing your online or postal booking.

ii) You **MUST** have booked and paid for a pitch before you can be included in a group.

iii) It is not possible to site tents in groups of caravans unless you book and pay for a caravan pitch.
- d) Group details can not be amended after **1 JUNE 2024**. Contact tickets@eisteddfod.cymru for further guidance
- e) If you are frail, disabled or have a medical condition which restricts mobility, please note this when booking your pitch.
- f) The site will be set out in accordance with the relevant guidelines for temporary caravan sites - pegs will be placed every 11 meters, **and the front left hand corner of the caravan (as you look from your vehicle) should be placed over the peg**, according to instructions given by the Supervisors.
- g) You may erect an awning **or** small (one or two man) tent next to the caravan but you must keep within your pitch space and leave at least 3 meters between the next caravan. You are not permitted to erect a large (family) tent next to your caravan, unless you apply and pay for an additional pitch. **Erecting a tent or gazebo behind a caravan is not permitted.**
- h) i) **Caravan:** You must keep within your pitch (11m x 10m), and keep at least 3 meters between your caravan / awning and the next caravan / awning.

ii) **Tent:** You must keep within your pitch (5m x 7m), and keep at least 4 meters between your tent and the next tent. If you require additional space, you will have to apply and pay for an additional pitch. It is not allowed to park a vehicle next to the tent, you must use the nearby car park.

THIS RULE WILL BE STRICTLY ADHERED TO, and you will be asked to remove any obstructions which are in breach of this rule.

4. Payment

- a) **Caravan, caravan and awning or motor home:** To book a pitch on the Caravan Site you must pay for the full 10 nights which is **£345** (or £350 if paying iby instalments).
- b) **Tent:** To book a pitch on the Camping Site you must pay for the full 10 nights which is **£180** (or £185 if paying by instalments).
Tents will be in area adjacent to the Caravan Site with nearby parking.

- c) If an booking is withdrawn, a percentage of the fee will be retained on a sliding scale (see below). You should not book a pitch on the Caravan and Camping Site until you are certain that a caravan or tent is available to you.

25% - If withdrawn between 1 February and 30 April 2024

50% - Between 1 and 31 May 2024

75% - Between 1 and 30 June 2024

100% - After 1 July 2024

- d) We will send an acknowledgement on receipt of your booking by e mail (please check your spam folder if it doesn't appear in your inbox!). For your information, transactions will show as 'Eisteddfod Gend!' on your statement should you require further assurance that your booking has been processed.

5. Electricity

- a) Use of generators is not permitted, nor storage of petrol / diesel on the Caravan Site.
- b) Electricity will be supplied by the Eisteddfod and is included in the fee. The electricity supply is restricted to **10 amp**, and if you overload the supply the connection will cut off automatically. The trip switch can be re-set, but if you consistently over load, the supply will be disconnected permanently. In such cases, no refund will be given in such circumstances.

Please note that this supply is unsuitable for charging electric cars.

- d) It is not possible to provide electricity for tent pitches, unless you book and pay for a caravan pitch, and provide a suitable and acceptable plug (with RCBO device) to connect to the supply.
- e) For everyone's safety, please make sure your electrical equipment complies with all the current standards and regulations. The Eisteddfod is responsible for electrical safety to the socket hook up, so cables, plugs and all the connected equipment are your responsibility.
- f) If you have any problems with your electricity supply, it is essential that you inform the Caravan Site Office **immediately**, so that they can inform the Eisteddfod electrical engineers.

6. Services

- a) The main toilet and shower units will be open between 06:30 and 23:00. One toilet block and / or chemical toilets located around the camping area will be open 24 hours a day.
- b) An accessible Shower and Toilet Unit will be provided on the Caravan and Camping Site.
- c) We ask for your co-operation in keeping the toilet and shower blocks clean. A bucket and mop will be provided, and we ask that you respect the facilities for the benefit of others staying on the site.
- d) Every effort is made to provide the best possible showers for site users. We ask for your co-operation to make use of the showers where possible during less busy times of the day.
- e) **Washing by water taps is prohibited**, and elsan cassettes must be cleaned by the taps provided. Please ensure that drinking water taps are not used to clean cassettes.

WASTE - REDUCE, REUSE, RESPECT

In a stand to make our world more sustainable, we ask you to avoid single-use items and opt for reusable options where ever possible and help us look after the land used by the Eisteddfod.

YOUR PLEDGE

We ask everyone that comes to the Eisteddfod to sign up to our 'Leave no Trace' pledge:

- ◆ I will use the recycling bins correctly and not drop litter on the ground.
- ◆ I will take all my belongings home with me again, including all camping equipment.
- ◆ I will bag up my rubbish in the bin bags provided by the Site Office and use the recycling facilities provided.
- ◆ **REFILL NOT LANDFILL:** I will use a reusable water bottle and avoid single-use packaging.

7. Management and Behaviour

- a) Parents are responsible for the behaviour and safety of their children.
- b) Should you have a concern complaint, contact the Caravan Site Supervisors in the first instance as it is important that they are given an opportunity to resolve the situation whilst you are on site. If the matter is not resolved satisfactory, contact the Eisteddfod Office.
- c) **You are asked not to make any unreasonable noise, particularly after midnight.** If a complaint about noise is received, two official warnings will be given, then rule 7(d) will apply.
- d) If anyone on site disregards these rules and continues to disrupt the enjoyment of others after receiving official warnings, site officials reserves the right terminate a tenancy immediately without prior notice or take any other action as deemed necessary. If a tenancy is terminated in such circumstances, no fees will be refunded.

8. Health and Safety

- a) So everyone can enjoy their stay on site, please follow the Supervisors' instructions and all directional signage. Your health and safety is important, so please take care of yourself and others on the site.
- b) **Bicycles** - The Eisteddfod makes every effort to ensure safety on the Caravan Site. Trackway are provided to facilitate the movement of vehicles - they are not suitable for bikes and cyclists are encouraged not to use them. The use of bicycles is prohibited after dark. We appeal on all parents and carers to comply with this rule.
- c) First Aid - basic first aid equipment must be available in every caravan and tent.
- d) Sleeping in vehicles is not permitted.
- e) **Only ONE CAR may be parked by each caravan. A space for additional vehicles can be reserved in a car park close to the caravan site.**

- f) Please do not use your vehicle, unless it is essential i.e. using a vehicle back and forth from the site Shop or toilets is NOT essential use. A 'traffic light' system will be used for vehicle movement on the Caravan and Camping Site, as follows:

GREEN: Conditions / weather is good – You will be allowed to leave and return to the site in your vehicle, if essential.

YELLOW: Conditions / weather is deteriorating – You are asked not to move your vehicle, with the exception of extreme scenarios i.e. medical / emergency appointments.

RED: Conditions / weather is poor – Cessation of all vehicle movements. If you insist on moving your vehicle, you will be barred from returning whilst the alert remains in effect.

A sign indicating the alert status will be displayed by the Office. The decision of the Caravan and Camping Supervisors will be final.

9. Visitor Parking

Visitors should be instructed to park and walk from the main Eisteddfod car park.

10. Fire

- a) A sufficient amount of space must be kept between your unit and the next, as directed by the Site Supervisors.
- b) Every caravan is located within 90 metres of a fire point. Each fire point has two 9 litre water extinguishers and a bell to raise the alarm. You are advised to familiarise yourselves with your nearest fire point.
- c) Fire extinguishers - you must have a suitable fire extinguisher, at least 900 grams of powder. In addition, it is strongly recommended that a fire blanket is available in the cooking area.
- d) A recently tested smoke and carbon monoxide alarm must be fitted in each caravan.
- e) Open fires are not allowed on the site, although suitable barbeques are permitted. The use of **barbeques are not permitted inside tents, awnings and caravans** due to the Dangerous fumes emitted as well as the risk of fire. Do not use as a source of heating.
- f) If a fire occurs, move everyone outside immediately and warn occupants of nearby caravans or tents and call 999 or 112 giving the Eisteddfod Caravan Site, Boduan, Efailnewydd as your location.

11. "Force Majeure"

In the unlikely event that the Caravan Site tenancy has to be curtailed or cancelled due to circumstances beyond the control of the Eisteddfod (i.e. severe weather, disease outbreak), no refunds will be given. You are advised to seek adequate insurance cover for such exceptional circumstances.

12. Insurance

It is illegal not to insure a touring caravan or trailer caravan. It is your responsibility to ensure suitable and adequate insurance for your caravan, awning and contents. The Eisteddfod has public liability insurance.

For the latest information about the
National Eisteddfod, visit our website

www.eisteddfod.wales

or our facebook page

www.facebook.com/eisteddfod

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